

Standing Operating Procedure 05 Family Campground (FAMCAMP) of the Year Award

- 1. Purpose.** In order to foster a closer relationship between S*M*A*R*T and the various FAMCAMPs throughout the country as well as recognize those campgrounds that truly offer an outstanding camping experience to their customers, S*M*A*R*T has initiated an annual FAMCAMP of the Year Award.
- 2. Time Frames.** Selection of the annual FAMCAMP of the Year Award and any runners up shall be made at the annual Board of Director's (BOD) meeting at the national muster. The period of the award shall be for the year previous and the year of the award (i.e., the award at the 2006 National Muster would be for the period 2005 – 2006).
- 3. Submission Procedures.** A recommendation for a FAMCAMP of the Year award may be submitted by any S*M*A*R*T member by email (rvsmarttrvl@cs.com) or letter directly to National HQ. Emails or letters should include some narrative as to why this particular FAMCAMP is nominated. The more information you provide in your email or letter, the better the Military RV Parks Committee will be able to judge the campground. It is suggested that members coordinate with local chapters and region directors. The Executive Manager will consolidate and submit inputs to the chairperson, Military RV Parks Committee. The committee will review submissions and select the winner and any runners up at the national muster and direct preparation of the announcement letter (Appendix A) and award (Appendix B).
- 4. Criteria.** The following criteria may be used, but is not required, to select the winner of the FAMCAMP of the Year award.

Cleanliness and quality of the facilities

- Availability of cement pads, full hookups
- Hard packed or paved roads
- Well kept, mowed and visually pleasing
- Modernity and cleanliness of rest rooms/showers
- Availability of a pool, playground, and other amenities
- Cable TV and telephone hookups on sites

Availability of support services and facilities

- Availability and convenience of internet connections
- Laundry facilities well maintained and clean?
- Information on recreation and base facilities available
- Information about local restaurants and entertainment venues
- Are SMART applications prominently displayed
- Does the Camp offer activity programs

Attitude of Volunteer and Paid Staff.

- Did you receive a friendly greeting
- Ease and speed of check-in
- Is the staff helpful and friendly